

Argyll and Bute Council
Comhairle Earra Ghaidheal agus Bhoid

Customer Services
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2 March 2015

NOTICE OF MEETING

A meeting of the **MID ARGYLL PARTNERSHIP** will be held in the **COUNCIL CHAMBERS, KILMORY, LOCHGILPHEAD** on **WEDNESDAY, 11 MARCH 2015** at **10:00 AM**, which you are requested to attend.

Douglas Hendry
Executive Director - Customer Services

BUSINESS

- 1. WELCOME AND APOLOGIES**
- 2. MINUTE OF MEETING HELD ON 10 DECEMBER 2015** (Pages 1 - 6)
- 3. MATTERS ARISING**
- 4. PUBLIC CONSULTATIONS**
- 5. MAKI SOA** (Pages 7 - 26)
- 6. OUTCOME 2 - WE HAVE INFRASTRUCTURE THAT SUPPORTS SUSTAINABLE GROWTH**
 - (a) Strategic Housing
 - (i) Feedback on Scottish Government response to Local Development Plan – Strategic Housing Need/Infrastructure
 - (ii) Strategic Housing Needs Assessment
 - (iii) Empty Homes Initiative
 - (b) Scottish Water Update (Pages 27 - 30)
 - (c) SEPA update (Pages 31 - 42)

- (d) Broadband
 - (i) Community Broadband Scotland
 - (ii) Presentation by Development Officer, Anna Watkiss (Pages 43 - 44)
- (e) Community Transportation
 - Presentation by Community Learning and Development Officer, Antonia Baird, and Report by Mid Argyll Transport Volunteers (Pages 45 - 54)

7. OUTCOME 6 - PEOPLE LIVE IN SAFER AND STRONGER COMMUNITIES

- (a) Community Safety

8. THEMES FOR NEXT MEETING

Outcome 3 – Education, Skills and Training to maximise opportunities for all
Outcome 4 – Children and Young People have the best possible start

9. INVITATION TO NOMINATE A REPRESENTATIVE TO SIT ON MID ARGYLL, KINTYRE AND THE ISLANDS CPG (Pages 55 - 56)

10. COMMUNITY

11. DATE OF NEXT MEETING

12. ANY OTHER BUSINESS

Councillor Robin Currie
Councillor Donald MacMillan
Councillor Douglas Philand

Councillor Anne Horn
Councillor John McAlpine
Councillor Sandy Taylor (Chair)

Contact: Lynsey Innis, Senior Area Committee Assistant; Tel: 01546 604338

**MINUTES of MEETING of MID ARGYLL PARTNERSHIP held in the COUNCIL CHAMBERS,
KILMORY, LOCHGILPHEAD
on WEDNESDAY, 10 DECEMBER 2014**

Present:

Councillor Sandy Taylor (Chair)
Councillor Robin Currie
Councillor Anne Horn
Councillor Donnie MacMillan
Councillor Douglas Philand

Attending:

Lorna Elliott, Community Governance Manager
Jim Smith, Head of Roads and Amenity Services
Antonia Baird, Community Development Officer
Kathleen Munro, Trading Standards Officer
Sgt Stuart Watson, Police Scotland
Rod Buchanan, ACHA
Jim Frame, SEPA
Ben Tustin, SEPA
Jeanette Laughton, Ardrishaig Community Council
John Woods, Ardrishaig Community Council
Jim Martin, Dunadd Community Council
David Kent, South Knapdale Community Council
Leonard MacNeil, West Lochfyne Community Council

1. APOLOGIES

The Chair welcomed everyone to the meeting and outlined the order of the meeting, and advised that due to the bad weather conditions, and also to accommodate officers in attendance the SEPA and Roads Reconstruction Capital Programme presentation would be taken following item 4 of the agenda (Trading Standards – Protecting Vulnerable Consumers).

Apologies were intimated by:

Mary Smyth, Craignish Community Council
Adrian Davis, Inveraray Community Council

2. MINUTES OF MEETING HELD ON 11 JUNE 2014

The Minute of the previous meeting held on 11 June 2014 was approved as a true record, subject to the addition of the following sentence at item 6(h):

Councillor Horn also noted that a member of the Community Council is undertaking the challenge of doing a sponsored kayak paddle around the Kintyre peninsula to raise funds for the mini outdoor gym.

3. MATTERS ARISING

There were no matters arising.

4. TRADING STANDARDS - PROTECTING VULNERABLE CONSUMERS

The group were given a presentation by the Council's Trading Standards Officer, who outlined the Trading Standards team structure. The presentation, about protecting vulnerable consumers, outlined the corporate outcome, which is to ensure that vulnerable adults, children and families are protected and supported within their communities. It highlighted the Trading Standards service goals, which included protecting the health of our communities through effective partnership working. Ms Munro spoke of the consumers right to cancel; the updates to the Consumer Contracts (Information, Cancellation and Additional Charges) Regulations 2013 and also highlighted the consumers protection from unfair Trading Regulations 2008.

Ms Munro advised of call blockers which are a system that blocks nuisance callers but lets friends and family and legitimate callers through. She explained that these had been funded by COSLA, and that Argyll and Bute Council had bought 10 units. She explained that these can be provided to anyone considered to be vulnerable in the community by a simple referral. She further advised that although they were coming to the end of their stock, the Service are actively pursuing additional funding to continue to supply these.

Ms Munro also spoke of the cold calling notices and the buy with confidence scheme, which had been brought into force in November 2014.

The Chair, thanked Ms Munro for the informative presentation.

5. SEPA

Jim Frame of SEPA addressed the group with regard to the role of SEPA within the community. He advised that the remit of the team covers water, waste and air. He advised that the main role of SEPA is to protect and improve Scotland's environment within each phase of the environment. He further advised that this is achieved by helping business and industry to understand their environmental responsibilities, enabling customers to comply with legislation and good practice and to realise the many economic benefits of good environmental practice. Mr Frame advised that SEPA operates Scotland's flood warning service, which is a 24 hour information service, which includes direct warnings by phone and online flood warnings and updates through its dedicated telephone number. He advised that this service also gives advice on what to do before, during and after a flood.

General discussion took place in regards to SEPA's involvement in matters such as forestry plantations, fishfarms, sewage issues in Ardishaig and the offensive smell which often emanates from the Industrial Estate in Tarbert. Mr Frame reminded the group that SEPA operate a 24 hour service, should they have any particular concerns.

Mr Frame advised that he was keen to re-establish the partner engagement with the Mid Argyll Partnership as it provides an effective base for communication with Community Council's.

The Chair, thanked Mr Frame for his informative presentation.

6. ROADS RECONSTRUCTION CAPITAL PROGRAMME

The group were given a presentation by Jim Smith, Head of Roads and Amenity Services in relation to the rationale behind repairing the road network. He advised that following the harsh winters of 2009 and 2010, Audit Scotland advised that Transport Scotland and Council's should review their road maintenance strategies and plans to confirm that adequate prioritisation is given to those routes which are likely to contribute greatest to economic growth and improved quality of life. Mr Smith outlined the procedure for determining the Capital programme. He advised that the budget is allocated to each local Area Committee on an annual basis. He outlined the capital expenditure formula, which was agreed by the Council's Strategic Policy Committee on 8 December 2005. He further advised that in the last 3 years, the Council have spent over £23 million repairing roads within Argyll and Bute.

Mr Smith highlighted the method of measuring the surface condition of carriageways which included ride quality, rut depth, cracking, texture depth and edge condition and explained that this was consistent throughout the UK. He further outlined the annual survey of skidding resistance on the A Class road network on the mainland.

Mr Smith spoke of the joint work undertaken together with other agencies, such as Transport Scotland, Utility Companies, Forestry Commission and contributions to other local projects, such as CHORD to ensure, where possible, that works are correlated to ensure the best possible service for road users.

General discussion was had in relation to the sharp edging on the road side, the trunking of the A83 in its entirety and what involvement the Council have with Transport Scotland since the date of trunking on 1 August 2014.

The Chair, thanked Mr Smith for the information provided.

7. COMMUNITY

(a) ARDRISHAIG

Jeanette Laughton advised the group that at the beginning of September 2014, the North Hall was purchased for the Community. She advised that a Planning application had been lodged to replace the windows and heating facilities. Ms Laughton spoke of the difficult relationship the Community Council were experiencing with Scottish Canals. She advised that it began to deteriorate following the refusal of the request for funding from the Community Council for the implementation of their (Scottish Canals) plans.

Ms Laughton advised that the Community Council were keen to revisit their

Community Plan with a view to update. Further information was provided in terms of the problems experienced over the clean up operation of the War Memorial, and also the issue of rats in Victoria Terrace. Ms Laughton advised that the Council's Environmental Health team were contacted around 6 weeks ago, and to date nothing had been done. Councillor Taylor advised that he would look into this matter personally.

On behalf of the Community Council, Ms Laughton extended thanks to the Street Council's Lighting team for their assistance in the erection of the Christmas lights and also banners over the year.

(b) **DUNADD**

Jim Malcolm advised the group of the recent renewed interest in the Community Council and noted that attendance at meetings is now between 20 and 30 persons. He advised that there had been an extensive consultation exercise in the three villages (Kilmichael, Kilmartin and Ford) and as a result the broadband issues were moving forward with the possibility of the community getting a say in where the green boxes for Fibreoptic will be sited.

Mr Martin advised that the Community Council had also managed to secure funding for their own Christmas lights display.

(c) **SOUTH KNAPDALE**

David Kent updated the group in terms of the issues experienced in relation to Broadband and mobile phone coverage. He advised that he had been told that the area was not considered to be big enough to constitute the works required. He advised of the frustration felt by the community in this regard. The Chair advised of a presentation at the last meeting of the MAKI Community Planning Group and suggested that the Community Council contact Campbell Cameron from Community Broadband Scotland in this regard. Mr Kent advised that a lack of funding is an issue.

(d) **WEST LOCHFYNE**

Leonard MacNeil addressed the group in relation to the re-dedication of the War Memorial in Minard Hall. He advised that the service was conducted by Rev. MacLeod and that it had been well attended. He advised of the grant from the Scottish Memorials Trust which had been topped up by the Wind Farm Trust so that the work could be undertaken without having to be paid for by the Community Council. He spoke of the War Memorial in Tullochgorm and advised of the state of disrepair he found there. He advised that the War Memorial falls within the jurisdiction of the Council and urged elected Members to apply for a grant from the trust before the money runs out. Councillor Taylor advised that he would address this matter with the relevant department and also take forward the possibility of the Area Committee looking at the repair of all War Memorials within the MAKI area.

(e) **TARBERT**

Councillor Horn reported on the press coverage of the poor Christmas tree in Tarbert. She advised that this had now been rectified and the Council's Street Lighting department had done an excellent job in relation to both this and the Christmas lights in Craighouse on Jura. Councillor Horn highlighted a number of initiatives currently ongoing in the area. She advised of the development day which had been run by Tarbert Community Trust to review the Community Action Plan, the meeting with Transport Scotland regarding the co-op crossing and the planned pilot scheme in conjunction with the Harbour Authority to run a bus service which will transport travellers to and from the Waverley when it is in Tarbert.

Councillor Horn advised of the communities delight that a new business was to open in the former Post Office premises. She advised that this was to be a candle making workshop.

8. COMMUNITY PARTNER

Sgt Stuart Watson of Police Scotland spoke of the festive campaign which is now underway throughout the area. He advised that there had been an annual leave restrictions to ensure increased patrols in the area. He highlighted the new drink drive limit and advised of the Shop a Dealer initiative which would be in the press this week.

Mr Watson urged the group to ensure that they kept additional supplies in the car, including blankets etc in case of severe bad weather.

Discussion was had in relation to the loss of the addiction service "Encompass" in the area, with emphasis being put on the gaps in service over the festive period which will inevitably fall on the emergency services.

The Chair thanked Mr Watson for the information provided.

Rod Buchanan of ACHA reported that the regeneration of the eight units in Tarbert was still on course for the scheduled completion date of January 2015. He advised that the twelve units of various sized housing was well under way in Invereray as the contractors were now on site.

The Chair thanked Mr Buchanan for the information provided.

9. COUNCIL SERVICE

Councillor Philand advised that he recognised the Chair's wishes to proceed in future with themes, with the next theme being "health". Councillor Philand advised that he hoped that the current integration of Health and Social Care would also be incorporated in this theme. Councillor Taylor advised that he would take this forward.

Jeanette Laughton advised of an email which had been sent on behalf of the Community Development Officer, which offered Community Councils training, she advised that it was unclear what the training would cover. The Senior Area Committee Assistant agreed to take this back to the Community Development Officer and advise the Community Council's of the outcome by email.

10. ANY OTHER BUSINESS

The Chair, spoke of the role of the group going forward. He explained of his intention to take forward themes that reflected what was important within the Community. He advised of the intention to link MAP into the MAKI CPG meeting. The Community Governance Manager explained her role in the CPG process and highlighted the timelines involved in the plans to localise the Single Outcome Agreement (SOA). Mrs Elliott advised that following the recent meeting of the MAKI CPG, it had been agreed that she would invite representatives from groups on the proposed membership list to the next meeting, which would be in March 2015. Mrs Elliott further explained that MAP was an organisation on the list and as such she was happy to accept nominations for representatives.

Following general discussion the group expressed their concern that this appears to be “going over well trodden ground” as there had been several attempts in the past to engage with Community Council’s and local organisations which had been fruitless. Mrs Elliott agreed that there had been difficulties in the process, but explained that this was different from area to area. She advised of the caucus of Community Councillors who regularly participated in the Bute and Cowal CPG. She explained how there would be a feed in to the CPP Management Committee which would take the issues which mattered within the local community, as identified by Members of the CPG and progress them.

It was noted that the general feeling of the group was that an elected Member who also attends the MAP meeting, could take forward the issues being discussed on behalf of the group.

Introduction The purpose of the *SOA Local: Mid Argyll, Kintyre and the Islands* is to provide information about community planning partnership activities at a local level.

The purpose of this document is a record of additional information gathered through the SOA:Local workshop process which is not contained within the local delivery plan, but which maps other local activity partners are aware of which relates to the six outcomes of the SOA, as well as themes that arose which were considered to be opportunities for future development. This might be through updates to raise awareness of partners about work that is already happening or discussion and action planning to create additional activity.

This document should be cross-referenced with the SOA:Local to give a full picture of activity across Mid Argyll, Kintyre and the Islands.

Outcome 1 – the economy is diverse and thriving

SOA Code	SOA Delivery Plan Action	Additional local activity we know is taking place, relating to these themes	Issues for future development
1.1.2	Support an increase in international trade through more businesses trading internationally and businesses increasing international turnover	.	<ul style="list-style-type: none"> Are HIE changing their approvals process or policy or increasing the no of approvals available? What are HIE doing to promote international trade?
1.1.4	Support Business Growth (including social enterprise) through HIE / SE account management and Business Gateway (BG)		<ul style="list-style-type: none"> Promote Unwanted Fire Alarm Signal Policy with business in ATB: Reduced alarms=reduced downtime=increased productivity=increased profit. Lack of Business Managers at local level. Would prefer one point of contact to act as a business manager as banks are used to fill this need.
1.1.7	Ensure businesses are ready to take advantage of the opportunities offered by improved Broadband speeds		<ul style="list-style-type: none"> Huge opportunity for online sales in Argyll: the Post Office works very well for this. Council should encourage this. Financial assistance for businesses in remote areas to connect via satellite. More help needed for communities to find their own solutions
1.2.4	Prepare a plan to leverage inward investment opportunities at Machrihanish and Campbeltown		<ul style="list-style-type: none"> Mid Argyll wished to see something for Lochgilphead Industrial Estate also.
1.2.6	Deliver Community Account Management	CDOs are supporting the development of Community Action/Investment/Development plans in partnership	

	model to support sustainable growth and community empowerment	with community councils and development trusts in Inveraray, Tarbert, Craignish and Kintyre.	
1.4.1	Increase awareness of marine employment, education and business opportunities through engagement with SAMS and all local stakeholders		<ul style="list-style-type: none"> • Why not station a University facility at Machrihanish? • Islay History Trust & Islay High School to link with SAMS?
1.5.2	Influence delivery of Islay Tidal Array through infrastructure, inward investment, supply chain, employment and training	<p>Include Ocean floor energy/is Sanda Sound Demonstration project.</p> <p><i>1.5.1 Mid Argyll Chamber of Commerce is developing a Community Investment Plan (supported by HIE)</i></p> <p>Hope to improve amenity and work with community councils and groups to bring this forward.</p>	
1.5.3	Support the development of the local energy supply chain	Biomass: Aqualibrium.	<ul style="list-style-type: none"> • Wind, Tidal.
1.6.1	Secure and maintain ongoing sustainability of the Argyll and Isles Tourism Co-Operative Ltd (AITC) to further develop the tourism value chain linked to the area's unique heritage, provenance and authenticity	Artmap etc Support Staff engaged.	<ul style="list-style-type: none"> • Link I&J Tourism and Marketing Group with A&I Tourism Co-Operative
1.6.2	Create partnership	Argyll & the Isles Tourism and local destination	<ul style="list-style-type: none"> • Strengthen link between Kilmartin and

	structures with the capacity and desire to develop the culture and heritage sector to maximise the unique opportunities provided by the unique culture and heritage of the area.	management organisations can help with this (HoATA, Explore Kintyre)	<p>Campbeltown Museums.</p> <ul style="list-style-type: none"> IJCVS in investigate the emergence of an umbrella group to link all art and crafts organisations locally enabling them to link to events off the island ie Artmap.
1.6.3	Support the delivery of high quality tourism experiences across Argyll and Bute	I&J Tourism and Marketing Group pro-active.	<ul style="list-style-type: none"> Argyll & the Isles Tourism and local destination management organisations can help with this (HoATA, Explore Kintyre).
1.6.4	Build upon the local food and drink offering		
1.7.1	To provide support business starts in each of the four council administrative areas.	Include <i>Just Enterprise</i> and other support available to social enterprises.	
1.8.3	To optimise public sector employment and training opportunities including work experience, apprenticeships, graduate placements, research etc		<ul style="list-style-type: none"> Promote Fire & Rescue Service opportunities and retained and volunteer officers, with local employers: describe job and benefits offered. Local jobs to be advertised in the local press. Graduates want local opportunities.

1.8.4	Optimise local benefits through public sector procurement process through continued usage of supplier development programme, utilising community benefit clauses where appropriate		<ul style="list-style-type: none"> • Link with Islay Youth Action. • MLC have Youth Worker who if suitably trained could deliver programme? • Local produce to be offered in schools – meat from the local butcher, fruit and veg from the community garden, milk from local dairy.
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OTHER ISSUES: Focus group attendees want more detail – eg case studies.

Organisations and businesses need support with managing complex processes, eg planning, licensing etc.

<i>Outcome 2: We have infrastructure that supports growth</i>			
SOA Code	SOA Delivery Plan Action	Additional local activity we know is taking place, relating to these themes	Issues for future development.
2.1.1	To support Transport Scotland with their planned improvement works to the A82, A83 and A85		
2.1.2	To produce a Local Development Plan Action Programme with a focus on economic growth for Argyll and Bute covering essential services, connectivity including road, integrated transport, rail, ferries, ports, air, active travel, digital technology and grid. CHORD, TIF and Maritime Change Programme.		<ul style="list-style-type: none"> • Link to Islay and Jura Transport Forum and Islay and Jura Ferry Group.
2.1.4	Establish Green Networks in each of our main towns		
2.2.1	Deliver the roll out of		<ul style="list-style-type: none"> • Communication of plans – when can people

	high speed next generation broadband		expect this in each area – businesses will want to know.
		Community Broadband Scotland working with communities unlikely to benefit from the above programmes including the Argyll Isles Project which is looking to provide coverage to Colonsay, Jura, parts of Islay and the Craginish Peninsula	<ul style="list-style-type: none"> Continue to fill the gaps. Better awareness about speeds expected in remote areas for example Port Askaig / Portnahaven
2.2.2	Work with key agencies to improve coverage and quality of mobile phone signals		<ul style="list-style-type: none"> Continual Vodafone failings 3G. Black spots around Loch Gorm, Islay. Signal on top of Kilchiaran, by Port Charlotte, would open up area.
2.3.1	Influencing the scale and the speed of the investment in the grid	Local Energy Challenge Fund is allowing work to be progressed at MACC and Community Energy Scotland are working on a battery storage project on Gigha	<ul style="list-style-type: none"> Ongoing support for prioritising community led renewables projects for grid capacity.
2.4.1	To preserve and expand the supply of good quality housing units across all tenures to enable population growth		
2.6.1	To undertake Action Plans for each of our six main town centres	A Team Town model is being developed to bring together Council services and other partners with a view to identifying the issues in each of our town and developing an action plan to address these. This approach will be piloted in Dunoon and if successful will be rolled out to other towns.	
2.7.4	Develop a plan to		<ul style="list-style-type: none"> There must be a link to tourism in this – we can't

	promote our Piers and Harbours		justify developing piers and harbours without the business to support them. If we attract cruise ships we will have to undertake development.
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OTHER ISSUES:

“Access Officers” to help people through grant processes etc planning....as needed (this applies to lots of regulated areas).

Outcome 3: Education, skills and training maximises opportunities for all

SOA Code	SOA Delivery Plan Action	Additional local activity we know is taking place, relating to these themes.	Areas for future development
3.1.2i	Develop a range of programmes courses and qualifications for the Senior Phase to support schools and pupils with course options that reflect local labour market employment opportunities and opportunities for progression to further study		<ul style="list-style-type: none"> • Standard method of reporting to Area Committee • Information and engagement with representatives from key industry sectors in the locality to influence curriculum architecture.
3.1.5	Increase the number of young people achieving accredited learning opportunities.		<ul style="list-style-type: none"> • Must focus on relevant skills with job opportunities at the end.
3.2.1	Improve the alignment of education and training with business requirements and the economic opportunities in Argyll and Bute and beyond.		<ul style="list-style-type: none"> • Have we ever tried to attract a call centre to the area – jobs in our area are not necessarily limited to work for the area
3.2.	Increase the number of	Islay High School and IJCVS compiling a database of employers	

2	opportunities for work placements for Senior Phase pupils	and third sector orgs offering work placements and volunteering opportunities	
3.2.3	Provide new and existing SMEs in Argyll with the opportunity to access business skills workshops to help them develop		<ul style="list-style-type: none"> Sharing skills across businesses.
3.2.4	Encourage local apprenticeships and training programmes which align with the demands of the local job market		<ul style="list-style-type: none"> Make it a condition of funding from Strategic Housing fund. Islay Energy Trust – Community Benefit Society.
3.2.5	Increase the number of targeted recruitment and training Community Benefits (e.g. apprenticeships, jobs, leadership training etc)		<ul style="list-style-type: none"> Should have a broader overview of community benefit opportunities from forthcoming procurement as only one example given.
3.2.7	Develop a curriculum for Argyll College which is responsive to local needs		<ul style="list-style-type: none"> IT/Computing. Relevant skills.
3.4.3	Increase the number of young people engaged in volunteering	Saltire Activity Agreements	

		Duke of Edinburgh (Duke of Edinburgh to be set up on Islay in 2015)(IJCVS)	
3.6.1	Support children and young people to promote good citizenship and engage in wider decision making with partner agencies	<p>Mid Argyll Youth Forum</p> <p>KYES, C'town Youth Café, Islay Youth Action / Islay Youth Forum</p> <p>Tarbert Youth Forum</p> <p>Young Leader Programme</p> <p>Argyll & Bute Youth Forum meetings</p> <p>Mid Argyll, Kintyre, Youth Bank</p> <p>Student Council Tarbert Academy</p> <p>Islay and Tarbert are setting up Youth banks</p>	
3.6.2	Develop the Argyll Young Entrepreneurs website to support young entrepreneurs		<ul style="list-style-type: none"> • Is the website stand alone activity or will there also be support, engagement and local promotion to encourage entrepreneurship? • HIE / Princes Trust.
3.6.3	Increase the capacity of community groups	Support to third sector and community groups including training and wider community engagement	<ul style="list-style-type: none"> • Offer legal, financial etc advice to encourage and ease taking on of new staff
3.6.7	Provide opportunities for older people to be involved in community projects	Older people will be encouraged and supported engage in a range of projects and initiatives within the area	<ul style="list-style-type: none"> • Continued funding of Community Resilience workers. • Transport major issue.

MAKI SOA:Local Appendix to Area Community Planning Group report March 2015

OTHER ISSUES: Distance learning and distance working - not just looking to jobs available in the area. Traditional industries.

Fire service Cadet scheme.

Community Payback – using and developing skills and these in community justice system.

Gaelic language.

Accommodation for Columba's.

Outcome 4: Children and young people have the best possible start.			
SOA Code	SOA Delivery Plan Action	Additional local activity we know is taking place, relating to these themes	Issues for future development
4.4.1	Partner agencies provide more creative and positive local opportunities for training and employment for young people	Young people in the area will have access to media cafes and the Argyll Young Entrepreneurs website to find information about local opportunities for training and employment and receive support from project workers as required	<ul style="list-style-type: none"> • <i>There are issues around the cost of childcare and the removal of barriers to re-entering the workforce. Transport is a barrier here, with some afterschools picking kids up and others not. After school clubs should be on school premises. Where there is demand in rural areas, they cannot overcome the costs of meeting Care Commission standards, and third sector provision needs support with this. The private sector is cheaper because it is unregulated. End of school and start of after-school must match in time and accessibility. After school suffers from its voluntary nature and provision can be tenuous – Lochgilphead and Campbeltown have both lost services.</i> • <i>Transport to and from childcare and after school needs to be safe and appropriate – all the buses are in use by the schools at that time.</i> • <i>Support and manage the recruitment of childminders as solution for rural areas.</i> • <i>The cost/availability of childcare/after school care during holidays is a barrier. It is preferable that wages for parents improves so that the quality and availability of childcare can be maintained.</i> • <i>Promoting the services to be registered with the Child Inspectorate</i>
			<ul style="list-style-type: none"> • <i>Transport is a big barrier for equitable participation in extra-curricular activities. Students get free bus passes to attend school, but if they stay behind to participate they then have to pay to get home (except in Islay). This also applies</i>

			<i>if they have to use after school care.</i>
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OTHER ISSUES:

A full sheet of actions and performance indicators for this outcome were belatedly brought to the consultation, therefore engagement on this outcome (4) was limited .

Outcome 5: People live active, healthier and independent lives.			
SOA Code	SOA Delivery Plan Action	Activity on the Ground	Issues for future exploration
5.1.1	Continue to shift the balance of care from institutional to community based settings		<ul style="list-style-type: none"> • Promote Fire and Rescue Service Home Fire Safety Initiative to assist safety in the home. • Needs Led – for some institutional may be best choice. • Better designed and adapted homes needed urgently.
5.1.6	Maintain a new build social housing programme including housing for varying needs to enable people to live more independently		
5.1.7	Carers are identified, supported and enabled to fulfill their roles		<ul style="list-style-type: none"> • Issues of Terms and Conditions and training for paid care staff. • Zero hours contracts make it difficult to recruit Support and training required to meet needs.
5.2.1	Work in partnership to tackle obesity and diabetes	Health and Social Care Partnership and Council's/Independent leisure centres. Mid Argyll, Kintyre and Islay Health and Wellbeing Networks.	<ul style="list-style-type: none"> • Support to 3rd sector and partnership working for health and wellbeing activities in relation to food and health. • NHS promote Counterweight. Increase hours for Diabetic nurse. • Funding Healthy Tuck in schools – after school

			clubs.
5.2.2	Improve access and develop more opportunities for people to participate in physical exercise / activity	<p>Continued funding and development of the Active Schools Program</p> <p>Re – Launch ArgyllActive program in Mid Argyll</p> <p>Continue to support the Campbeltown community sports HUB initiative</p> <p>Zumba Gold classes started on Islay from Jan 2015.</p>	<ul style="list-style-type: none"> • No Active Schools Co-ordinator on Islay. • Support to develop Active Older People's Hub in Kintyre as a pilot, in partnership with Shopper-Aide and Monday Club. • Develop the current fitness class program to increase the type of exercise classes on offer in Mid Argyll: <ul style="list-style-type: none"> ○ Over 60's ○ Link Club activity, ○ STEPS • General review of charges and facilities. Council P/ship with Independent services: Joint Services. • MLC • Islay needs an all-weather pitch.
5.2.3	Increase accessibility to outdoor environments / green spaces		<ul style="list-style-type: none"> • Can we do any better than what already exists on websites, ie walkscotland? Transport to walks. • Website of walks on Islay – I&JTMG ?

5.4.1	Promote and build social networks to improve mental health	<p>Social groups are supported eg. Lunch Bunch monthly Community Lunch</p> <p>Flying Craft Squad – work with Care Homes and Sheltered Housing</p> <p>Establish Men’s Shed as community asset</p> <p>South Kintyre Seniors Forum has grown from single figures to over 50 in 2014. Groups use the opportunity to socialise, arrange activities and organise meetings out with the forum. Anticipate 75 Forum members in 2015.</p> <p>The introduction of the Happy Bus project has both addressed social isolation and allowed older people another means to access existing opportunities.</p> <p>Provision of STEPS courses</p> <p>Maintaining links with LINK clubs in Campbeltown and Islay</p>	<ul style="list-style-type: none"> • Work with Islay Quilters? • Find location. • Work in partnership with other organisations and groups with a common aim • To run fortnightly drop in craft sessions to maintain links with past STEPS candidates • Support local Food Bank and refer clients to agencies who can provide additional support. • Links to Welfare reform more than mental health. • Identify Need.
5.6.7	Adverse impacts of welfare reform are minimised		<ul style="list-style-type: none"> • Foodbank should be here and ongoing. Should also include welfare support activities being delivered by Argyll and Bute Council, Housing associations, and Citizen’s Advice Bureau, (CAB) as well as 3rd sector organisations such as Tenant’s Associations. • Work in partnership with CAB. Further exploration of free access to computers. A&B Adult Learning helps to make individuals capable of claiming and managing benefits online.

OTHER ISSUES: none

Outcome 6: People live in safer and stronger communities			
SOA Code	SOA Delivery Plan Action	Activity on the Ground	Issues for future exploration
6.2.2	Ensure people are safe in their homes and the risk of harm and injury is reduced	Community Resilience – Falls Prevention work. Arthritis Care Scotland – self management strength and balance. MS Centre provides strength and balance awareness and safety awareness.	<ul style="list-style-type: none"> Links to opportunities with elderly support activities for delivery – eg Falls Prevention, Self Management. Engagement with the 3rd sector partners should be included. Argyll FM cover MAKI.
6.3.1	Ensure effective multi agency tasking processes are in place to tackle disorder, antisocial behaviour and assaults through identification of hot spot locations and the management of repeat offenders		<ul style="list-style-type: none"> Community Councils?

6.4.3	Deliver education and prevention inputs to groups identified as high risk road users	Multi agency road safety group developing an action plan across Argyll and Bute to deliver a number of planned educational and prevention inputs to high risk road users	
6.5.2	People in Argyll and Bute receive appropriate and timely support for drug and/or alcohol problems		<ul style="list-style-type: none"> F2F consultation required.
6.6.1	Work in partnership and support Community Councils to develop community emergency plans		
6.6.2	Develop training programme to test and review community emergency plans		
6.6.4	The third sector works to achieve sustainability and improve resilience (e.g. breadth of income streams)	<p>Organisations are given advice to source funding</p> <p>On Islay an interactive website developed for 3rd sector organisations</p> <p>IJCVS support funding to provide Duke of Edinburgh co-ordinator</p> <p>IJCVS support main grant BLF to support community</p> <p>Back office resource to establish for 3rd sector organisations</p>	<ul style="list-style-type: none"> TSI / A&B Council

6.6.5	Communities are empowered through peer, social and third sector connections to work and play together and to have a voice which is heard Communities are empowered through peer, social and third sector connections to work and play together and to have a voice which is heard	The Happy bus accesses remote / rural communities, connecting communities, building capacity and enables users to have their voices heard politically.	<ul style="list-style-type: none"> • SOA delivery action plan repeated • IJCVS to investigate similar for Islay • Establish Islay Youth forum in partnership existing organisations
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OTHER ISSUES: There is lots of scope for grass roots in 6.6 eg Mid Argyll Youth Development Services.

Scottish Water

Joanna Peebles



Our vital role



Serve 5 million customers
 1.3 billion litres of water every day
 252 water treatment works
 More than 1800 waste water
 treatment works
 Over 29,000 miles of water pipes
 £1 billion turnover
 4th largest water services provider in
 the UK
 Employ over 3,500 staff



Let's look at Argyll & Bute

Click to edit Master title style



- Over 85,000 households
- 36 Water Treatment Works
- 153 Waste Water Treatment Works
- 1,700 km of water mains
- 650 km of sewers



Invested over £337m since 2002



- Waste Water Improvements
 - Dunoon
 - Campbeltown
 - Port Appin
 - Toberonochy
- Water Treatment Works
 - Port Charlotte
 - Kilmelford
- Water Mains Upgrades
 - 50 km, areas include Oban, Dalmally/Loch Awe, Tiree and Claddich



Going Forward

- Rhu – remove the waste water untreated outfalls from the coastal area, improving the quality of coastal water
- Kilmun, Inellen, Strone, Toward - remove waste water outfalls and install septic tanks
- Comleoch Road, Dunoon – renewing approx 400m of sewer
- Dunoon waste water catchment – surface water - there is investigations in place looking at the best way forward to remove surface water and help improve the network.



- Oban – new water treatment works, delivering clearer fresher drinking water and sustainable investment for the future development of the town
- Lochearnhead WTW which serves more than 260 properties planned operational investment will ensure customers continue to receive high quality drinking water
- At Tighnabruaich operational improvements
- Across Scotland a £60 million programme of flushing water mains, lining pipes or replacing 400 kilometres of pipes across Scotland improving water quality for more than 100,000 properties in 78 areas of Scotland.



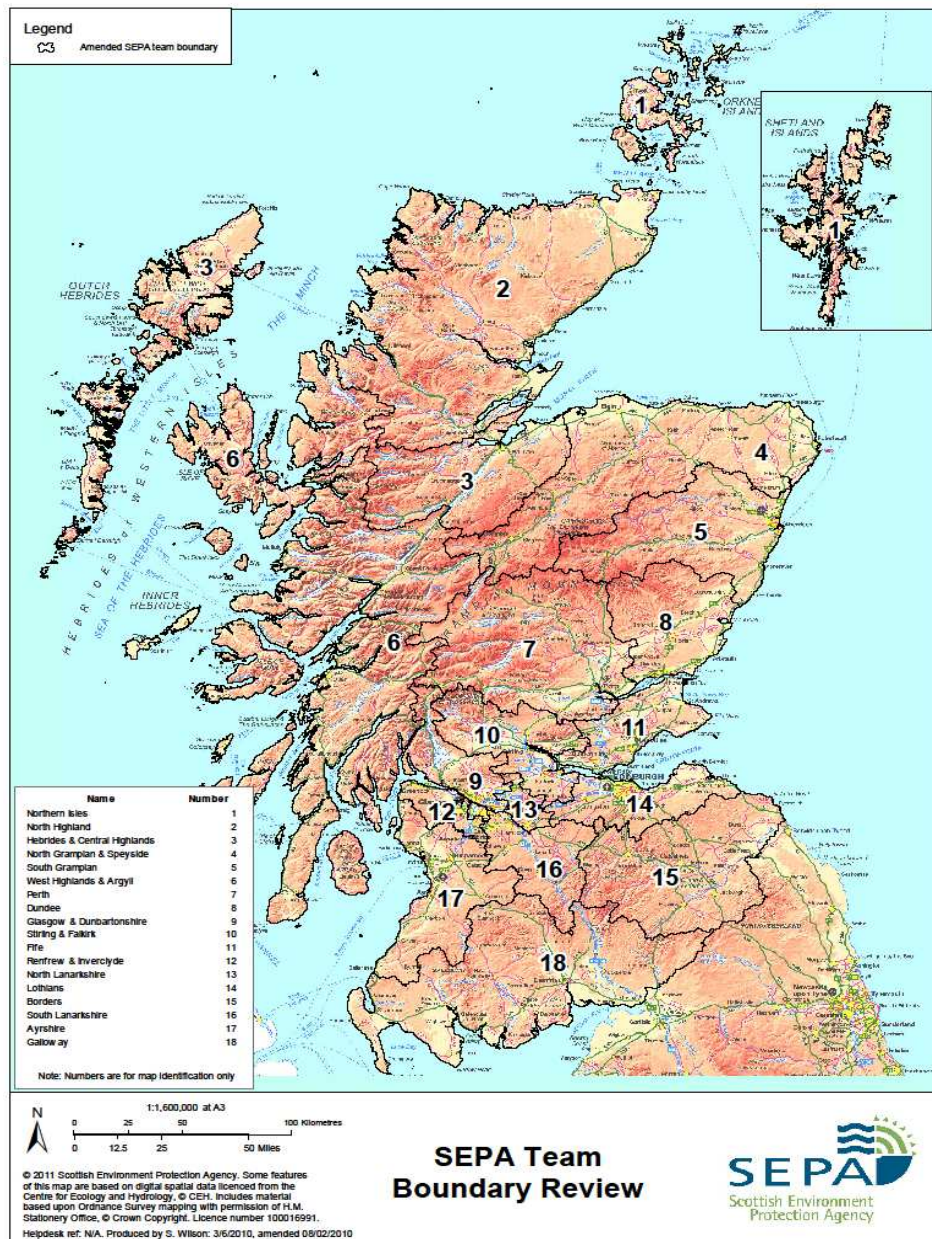
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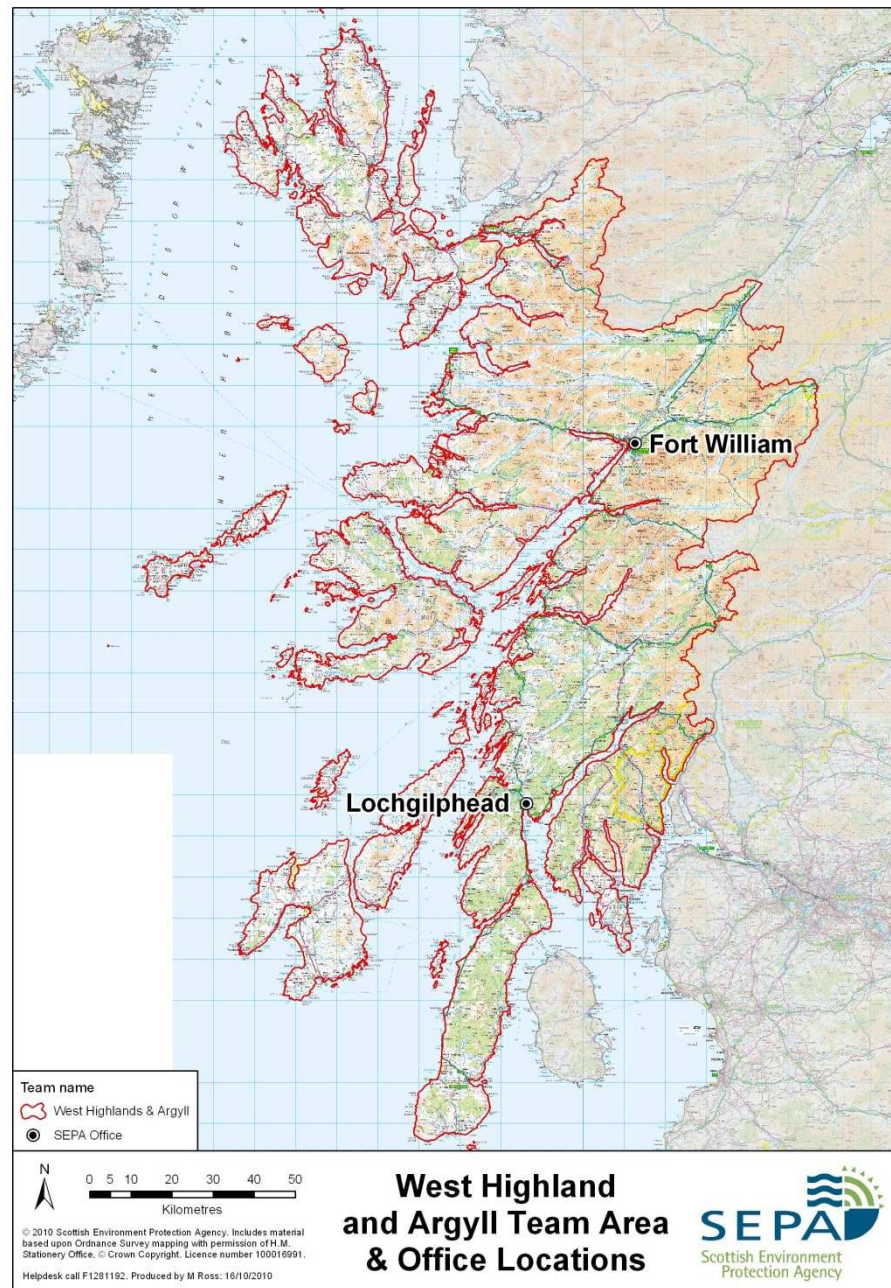
SEPA West Highland & Argyll Operations Team

MAP 10th December 2014

Jim Frame, Unit Manager

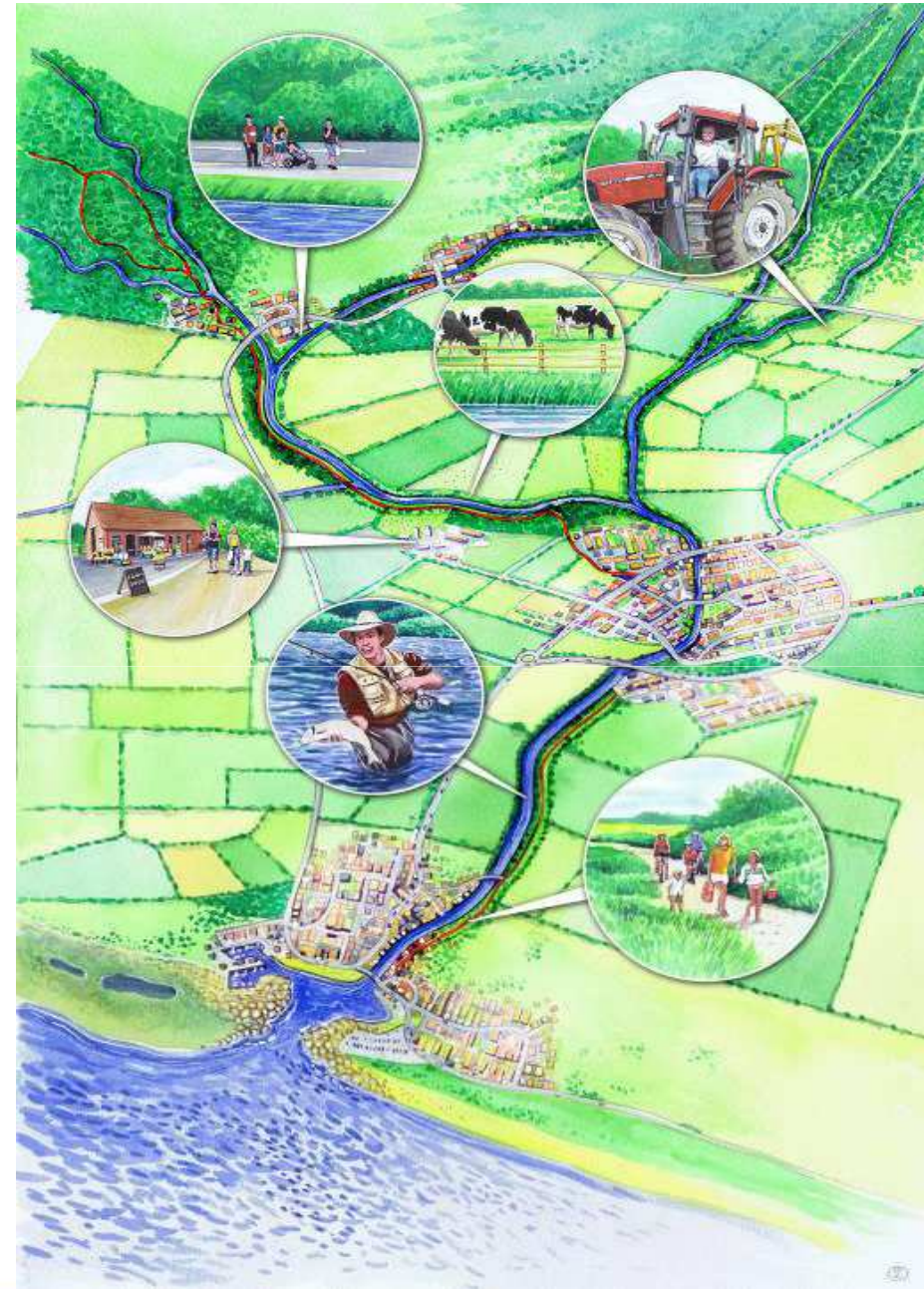
Ben Tustin, Senior Environment Protection Officer



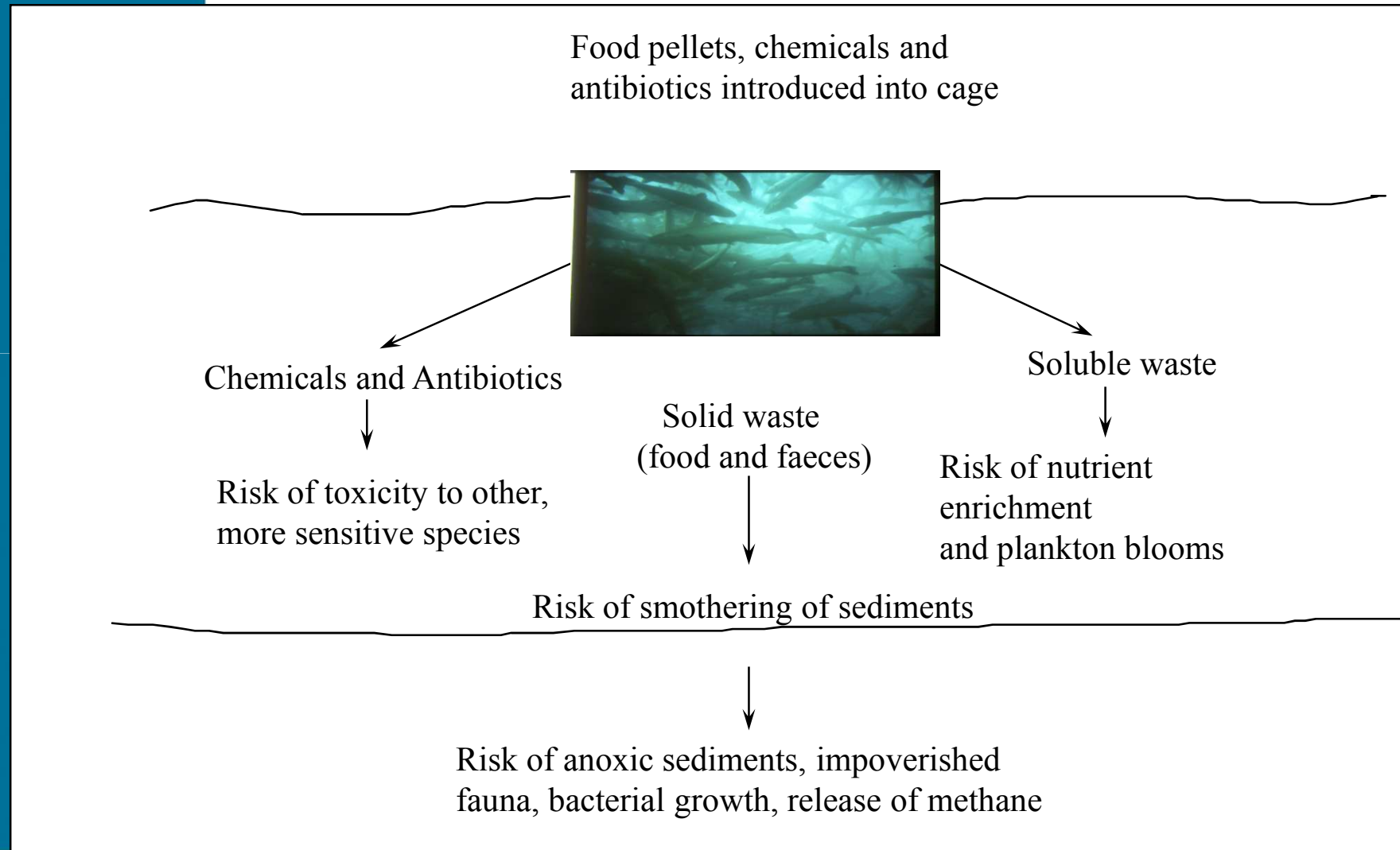


Water

- Agriculture
- Aquaculture
- Hydro
- Wind farms
- Forestry
- Distilleries
- Point source



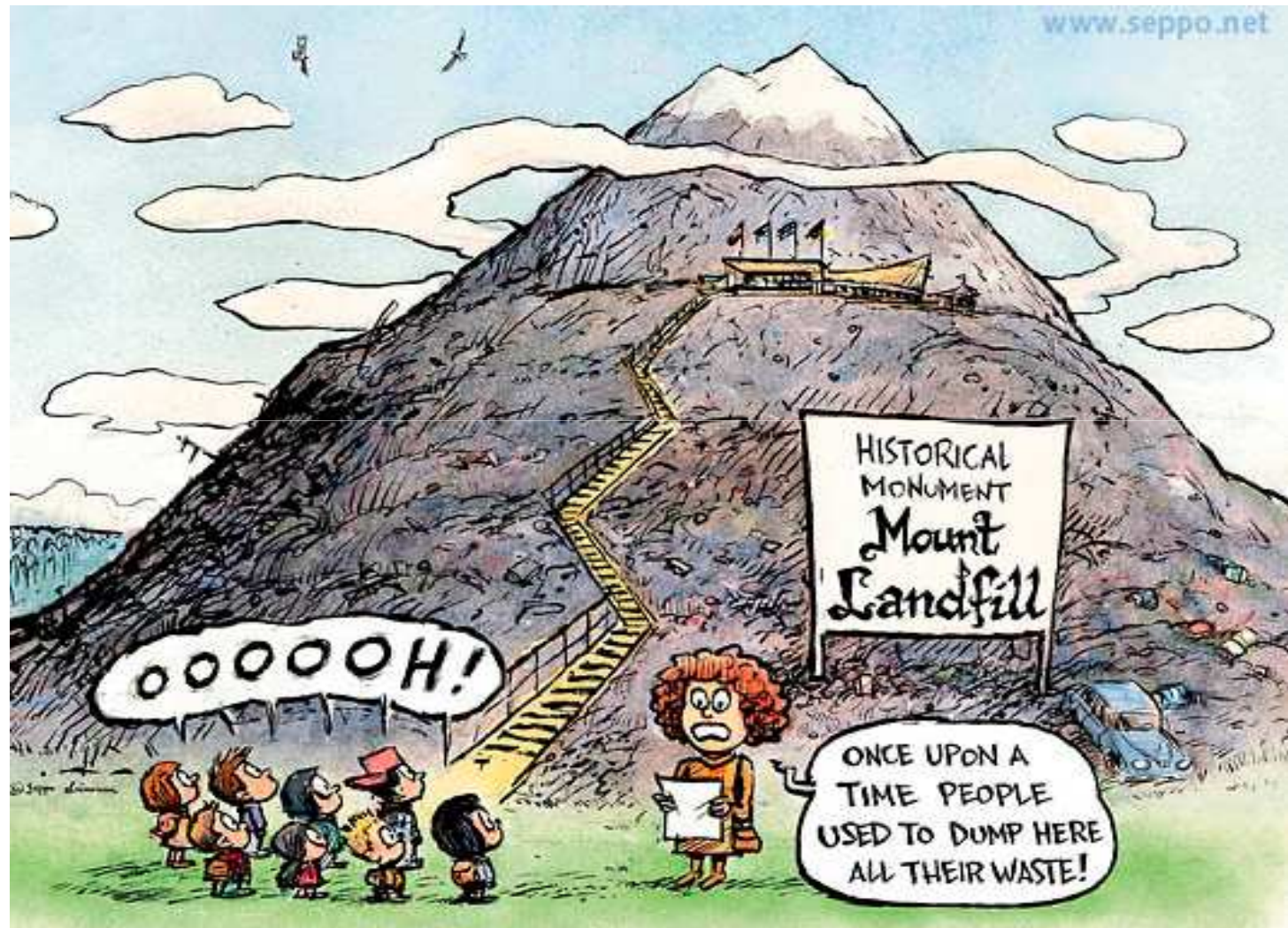
Aquaculture



Hydro-electricity generation



Waste



Waste/fly-tipping



Waste/Air



Air



WH&A – Argyll Area

- Complaints



Flooding

- Flood warning
- Operate Floodline information service
- Flood risk assessment



New housing development?

Check out: www.sepa.org.uk/flooding



Community Broadband Scotland

Campbell Cameron – Argyll Lomond and the Isles Adviser.

February 2015 update - Top facts and figures.

Background

- Due to its size and location, Argyll and Bute is covered by both projects within the Digital Scotland Superfast Broadband programme. The programme is expected – when combined with existing rollout plans – to cover at least 84.9% of premises in Argyll and Bute by the end of 2017/18. Commercial deployment alone would have reached only 28% of premises in the region.
- The Digital Scotland Superfast Broadband (DSSB) programme is being delivered through two regional projects – one in the Highlands & Islands; the other in the rest of Scotland. Both projects are being delivered in partnership with BT.
- Community Broadband Scotland assists area where there are poor or no broadband services and the area is unlikely to benefit from the DSSB programme.
- The Highlands and Islands project will involve laying 800 km of new fibre on land and 400 km of sub-sea cables to provide 19 crossings to remote islands. The total project value is around £146 million, with the public sector investing around £120 million.
- CBS has received 8 formal applications in Argyll and Bute from community-led broadband projects for grants from its Start Up fund. Funding totalling £15,000 has been allocated to 6 projects (Mull & Iona, Colintraive, Tighnabruaich, Appin, Bute, and South Kintyre) to undertake scoping work and 2 projects (Gigaplus Argyll/Mull & Iona) to undertake project planning work.

Update

- Recently HIE/ BT announced that the Rothesay, Campbeltown, and Lochgilphead areas were being advanced to connect in the second half (June – December) of 2015.
- CBS is working with the Argyll Isles project (Gigaplus Argyll), which comprises seven communities (Colonsay, Mull & Iona, Lismore, Islay, Jura, Luing, Craginish) who are undertaking a procurement process to identify a preferred supplier for an aggregated broadband solution for these islands. The preferred supplier will be identified in March. A formal application for capital funding support for a project to serve over 1500 premises is expected upon completion of this process and submission of a viable business plan.
- In addition, CBS is actively engaged with 3 pre-application 'pipeline' projects (Lochgair, Bridge of Orchy, and Loch Awe), all of which it expects to progress to the project planning stage.

Campbell Cameron.

campbell.cameron@communitybroadbandscotland.org

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Community Transport in MAKI

Antonia Baird

Community Development



WHAT IS COMMUNITY TRANSPORT?

- A transport service provided by a not for profit organisation, for people who have difficulty accessing mainstream public transport.
- Scotland wide there are 3.5 m trips a year, benefitting over 100,000 people.
- 62% of users are over 60 and 16% are disabled.
 - (CTA Scotland, State of the Sector, 2012)

Evidence of need and benefits

- Health and social care
- Education
- Environment
- Community
- Economy

Age Scotland, (2013) Driving Change: the Case for Investing in Community Transport



Coffee morning in Tayvallich village hall



Mapping CT in MAKI

Red Cross – all areas

Mid Argyll Transport volunteers,

MS Centre's wheelchair adapted car, Lochgilphead

Shopper Aide, Kintyre

Happy Bus, Campbeltown

Timebank drivers, Islay

Islay Baptist Church mini-bus

Council also support community with on demand services:

Argyll and Bute Council minibuses

Dial-a-bus in Campbeltown.



Red Cross transport service

- Specialist vehicles and volunteer drivers
- Service delivery area from Campbeltown to Benderloch by way of Islay and Jura
- 200-350 people a year get help.
- Criteria:
 - cannot get onto a bus
 - Mobility difficulties/poor health
 - No age criteria



Funding

30% statutory grants and 70% other grants.

Rehfisch A, 2013: An Introduction to Community Transport.



For example, the MS Centre applied for funding from a charitable trust to buy this wheelchair adapted car to help people with MS and other long term conditions get to the MS Centre in Lochgilphead to access therapies and support.



Barriers and issues



- For unavoidable health based journeys passengers have to pay up front and reclaim the money from HITS – could be difficult on a pension.
- Cost of MiDIS training for minibus hire is barrier for community organisations
- Limited access to wheelchair accessible vehicles, felt keenly in Campbeltown
- Costs are high due to rurality and extra support given to passengers.



Conclusions

- Savings to the CPP partners: enables self-care and supported self care.
- Anticipatory and preventative approaches
- Enables health boards to outsource the costs and risks associated with employing transport staff
- Responds to local demand, and can reach areas where public and private sectors do not.
- Limited public transport is a key weakness of rural areas that can make the area fragile and lead to out-migration.
- Equalities – supports people in income and geographical deprivation. (CTAS, (2015) pers.comm.)

Mid Argyll Transport Volunteers

(Co-ordinator is usually based at) 24 Glen Fyne Park, Ardrishaig, PA30 8HQ

Report from Mid Argyll Transport Volunteers to the Mid Argyll, Kintyre and the Isles Community Planning Group, 4th March 2015.

1. BACKGROUND:

- 1.1. In 1994 a few ladies from Ardrishaig became aware that some elderly and disabled members of the community, who had no car of their own, were finding it difficult to access suitable transport to visit friends and to keep appointments. They set up Mid Argyll Transport Volunteers and started fund-raising and recruiting local drivers who were willing to give of their time and use their own vehicles, receiving in return only a small mileage allowance for petrol and wear and tear to their cars.
- 1.2. Twenty-one years later MATV is still proving a much-needed and much appreciated personal service. Even with more public transport available, there are still many elderly people and people with disabilities or health conditions who are unable to access mainstream services. This may include people who don't live near a bus route or the only bus may not run at a time that allows them to keep their appointment and return on the same day.

2. MEMBERSHIP:

- 2.1. Totally run by volunteers, currently all over 60, a small committee undertaking the brunt of the organisational work. Passengers come from all areas of Mid Argyll, and we try to ensure that we have volunteer drivers in as many communities as possible – eg Tarbert, Achnamara, Minard, Furnace, Kilmartin.

3. USAGE;

- 3.1. Last year there were 650 runs, covering just under 40,000 miles last year (2013/14), which is between 3-3,500 per month: all of this driven by 15 volunteer drivers. We don't operate at weekends and usage is uneven with as many as 10 runs being delivered in one day and as few as one or none on another, although the average is 2-3.
- 3.2. Trends show increasing number of requests for runs to Glasgow, mainly for appointments for cancer treatment.
- 3.3. Passengers are charged from £3 to £50 and driver claim 45p/mile expenses.

4. FINANCE:

- 4.1. Funding sources include:
 - 4.1.1. Argyll and Bute Council

4.1.2. Local groups , including: Kilmartin Trust, Ardrishaig Craft Club, Inveraray Masonic Lodge, Mid Argyll Rotary etc.

4.2. Running costs are in the order of £1,000 per month, with £5,000 in the bank at the last AGM. We predict a deficit of £5,714 for next year unless we are able to secure regular funding.

4.3. We have in the past successfully applied to national and local trusts, but many of these are for special project or start-up costs, and not for running costs.

5. CASE STUDIES:

5.1. A lady with MS is brought up from one of the remoter villages to the MS Centre in Lochgilphead every week to use the hyperbaric chamber. Another is taken to the Southern General in Glasgow once a month for treatment. Many local cancer patients are taken to various hospitals from early diagnosis to the latter stages of life.

5.2. Visiting a spouse in a care home, shopping, appointments to opticians, chiropodists, hairdressers as well as attending local hospital appointments and those at a distance. Our drivers do not just drop our passengers off at the required destination but ensure they get in to their appointment safely, check how long they will be and reassure them they will be back to take them home. We have had excellent feedback from our customer satisfaction questionnaires.

CONCLUSIONS:

6.

6.1. Our service is invaluable, personal and meets the needs of people in the mid Argyll area, however funding remains a persistent headache. Our service is entirely volunteer led and run.

6.2. We have contacted Alan Reid MP to ask who, in NHS Highland, to contact with a view to making the same arrangements as Red Cross in regard to transporting patients to hospital. In his newsletter to constituents he said he had negotiated that patients could just pay £10 up front and the Health Board would recompense the Red Cross instead of, as we still have to do, charging the passenger £50 and have them recover £40 of it back from the Health Board through the HITS scheme.

Current charges

under 5 miles	£3	25 – 30 miles	£12
5 – 10 miles	£5	30 – 40 miles	£16
10 - 15 miles	£7	40 – 50 miles	£20
15 – 20 miles	£8	50 – 100 miles	£30
20 – 25 miles	£10	100 – 200 miles	£50

Title Bar: Invitation to nominate a representative to sit on Mid Argyll, Kintyre and Islands Area CPG

To: Mid Argyll Partnership

Dear Councillor Taylor

As you will be aware the Argyll & Bute Community Planning Partnership has recently undertaken a review of its governance arrangements.

This process included a review of the membership of Area Community Planning Groups to ensure that membership reflects the needs of the local community by encouraging participation from a balanced representation of community, public, private sector and partnerships organisations operating within the local area.

With a view to ensuring the Mid Argyll, Kintyre and Islands Area Community Planning Group has a balanced membership, I would like to invite you to nominate a representative from your organisation to sit as a member of the group.

The role of a member is to contribute to discussions relating to community planning related issues, encourage effective working across community planning partners at an area level and to act as a conduit to ensure that local priorities are met and local issues addressed

The time commitment required would be attendance at 4 meetings a year, which are held quarterly and will normally last between two – three hours.

I look forward to receiving your nomination. In the meantime, please do not hesitate to contact Karen Campbell, Area Governance Assistant, Argyll and Bute Council on 01631 567903 karen.campbell@argyll-bute.gov.uk if you have any queries or would like further information on the activities of the group.

Yours sincerely,

Cllr R Colville

Mid Argyll, Kintyre and Islands Area CPG Chair

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